



**INTERNAL QUALITY ASSURANCE CELL
DYAL SINGH COLLEGE
University of Delhi
Lodhi Road, New Delhi 110003**

Prof. V.K. Paliwal
Principal

Prof. Alka Gupta
Director, IQAC

REPORT ON ALUMNI FEEDBACK SURVEY, 2023-24

This report summarizes the feedback provided by alumni regarding various aspects of their experience at the college, highlighting key areas of success and opportunities for future growth. The alumni feedback on teaching and learning has been overwhelmingly positive. 73.3% rated it as excellent and 23.3% rated it as good. This indicates that a significant majority of the alumni found the academic experience to be highly satisfactory, showcasing the college's strong educational standards and commitment to quality learning.

The institution's focus on the holistic development of students received favourable feedback. 53.4% rated it as excellent whereas 42.1% rated it as good. These results reflect the college's success in nurturing well-rounded graduates who are prepared for both personal and professional challenges. Feedback on the college infrastructure indicates room for improvement. 38.3% found it outstanding, 46.6% rated it as good whereas 14.3% valued it as average. While a majority are satisfied with the facilities, the 14.3% rating of 'Average' suggests that certain areas could benefit from updates or enhancements. Administrative support was another area of high satisfaction. 52.6% evaluated it as brilliant, 39.8% rated it as good and 6% considered it as average. These results indicate that the college administration is largely effective and responsive, with only a small percentage indicating a need for better support. The grievance redressal mechanism has been well-received, though there is potential for slight improvement. 44.4% evaluated it as excellent, 45.1% rated it as good and only 9% scored it as average. The data shows that while most alumni are satisfied, attention to further refining the grievance handling process could enhance overall satisfaction.

When asked how they would like to contribute to the institution. 63.5% expressed willingness to contribute in multiple areas when needed. 18.3% were interested in delivering talks, seminars, or webinars while 10-20% indicated interest in donating money or providing internships and job opportunities. These insights reveal a strong willingness among alumni to remain engaged and support the institution in diverse ways, reflecting their continued commitment to its growth and success.

The alumni feedback highlights strong areas such as teaching quality, overall development, and administrative support, while pointing out infrastructure and grievance redressal as potential areas for improvement. The willingness of alumni to contribute through various means underscores the positive connection they maintain with the college. This feedback serves as a foundation for ongoing enhancement and strategic planning to better serve current and future students.

ACKNOWLEDGEMENTS

IQAC acknowledges the contribution of Mr. Sandeep Mehta, Convener and Dr. Neetu Bhattacharya Co-Convener of Alumni Association for conducting the survey and compiling the report.

* * *